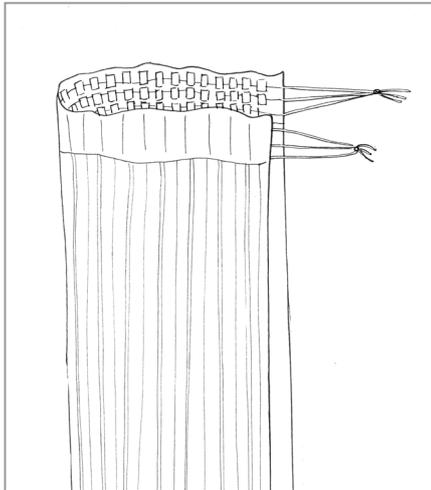


How to fit ready made curtains

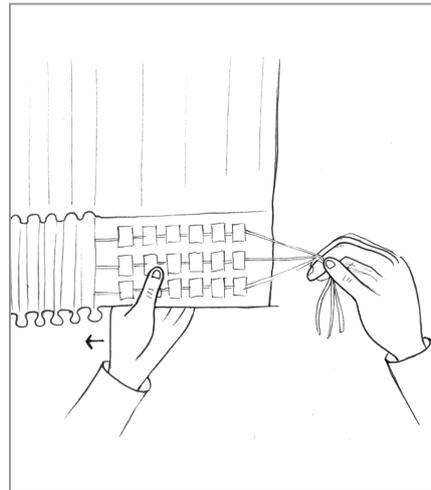
Before you start

- Please read the returns policy below.

1 Pencil pleat curtains: i - Prepare the heading tape and curtains



A

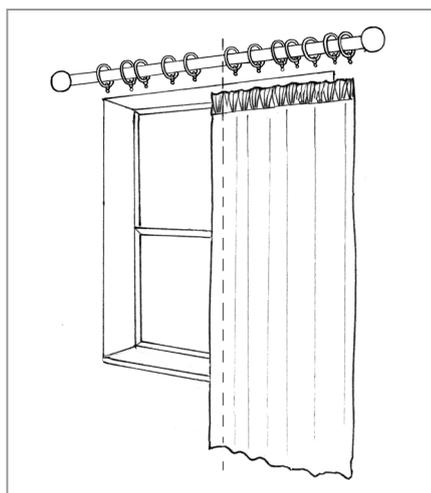


B

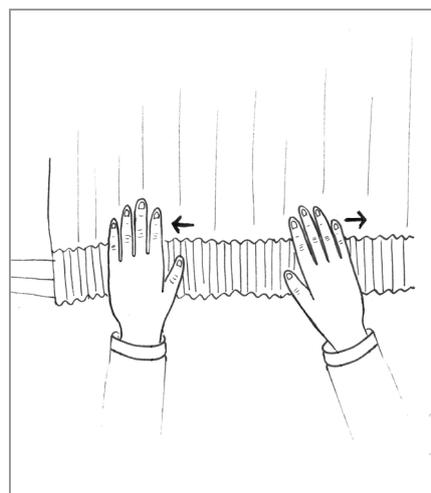
1. Peel back the stickers and tie the three strings at **both** ends of the heading tape.

2. Hold the strings at one end and with the other hand push the gathers across the top of the heading as evenly as possible, as you pull the cords to your desired width.

ii - Check the width of your curtains



A



B

1. Check that your curtain will fit across a little over half the width of your curtain track or pole. This will allow them to overlap when closed.

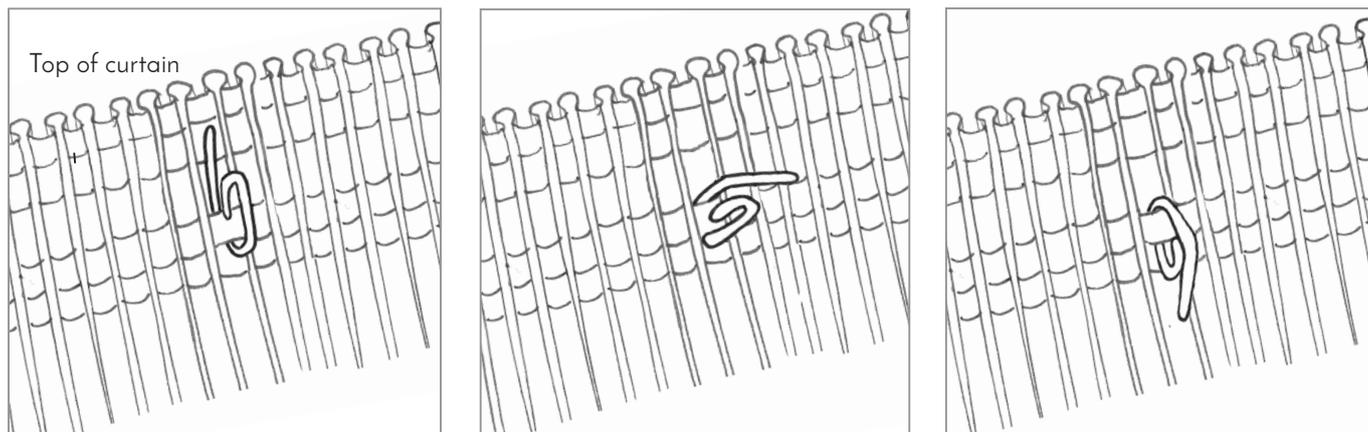
2. If there is not enough finished width, push the gathers evenly apart so they aren't as tight and the curtain will become wider.

iii - Tie the heading strings

Once you have the right width, tie the strings again. Do not tie too tightly as you may want to loosen it in the future. Tuck the remainder neatly behind the heading tape so they cannot be seen.

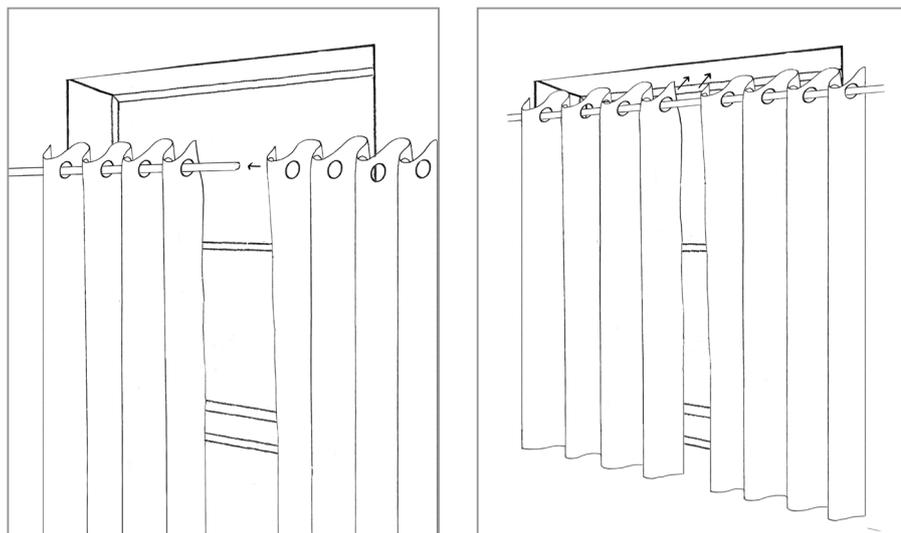
iv - Insert the hooks into heading tape

As shown in the diagrams below, insert the enclosed hooks into the heading tape at the back of the curtains, ensuring they are evenly spaced. Finally, hang your curtains by threading the hooks through the eye of your ring or glider.



2 Eyelet curtains

Thread the pole through the eyelets of your curtain. Make sure the inside edges (middle) of your curtains point away from the room towards the window.



Ready made curtains returns policy

Before returning your curtains to us, please contact us at returns@naturalcurtaincompany.com within 14 days of receiving the goods and we will email a returns form to you for printing. You can request a UPS returns label from us and drop the parcel off at your nearest UPS drop-off point. We will deduct the price of the UPS return from your refund. Go to www.ups.com/dropoff?country=GB to find your nearest drop off point. Alternatively you can arrange to return the goods by your own means. We are unable to refund any postage costs.

To avoid disappointment, ensure that the goods are packed carefully to avoid any damage. We cannot offer refunds unless the returned goods are unused (i.e. the tapes are not pulled and the fabric is in its original condition) - and all packaging that came with the order is returned at the same time (the curtains do not necessarily have to be in the packaging). Your refund will be paid in to your bank account a maximum of 14 days after we've received the goods.

If there's a significant problem with the quality of your curtains, and you'd prefer not to receive a replacement, we'll collect the faulty goods and give you a full refund within 14 days of making the collection.